



## The “Chocolate Spa” by the Numbers

### NOTE:

Data is based on 2008 statistics unless otherwise noted.

### Facility

1	Spa-guest only lounge and retreat (“The Oasis”)
1	Inhalation room
2	Signature shower rooms
3	Steam rooms
4	Soaking tubs
4	Hair-styling stations
6	Manicure stations
6	Pedicure stations
6	Wet treatment rooms
9	Facial rooms
15	Massage treatment rooms
53	Total treatment rooms
17,000	Square footage of the Spa when it opened in January 2001
30,000	Square footage of the Spa today, after its expansion in November 2004

### Treatments

10	Cuban-themed services introduced in 2004 to pay homage to the sugar mills and plantations Milton S. Hershey owned and operated in Cuba from 1916 to 1946
15	Minutes needed for the Spa’s patented treatment, the <b>Whipped Cocoa Bath</b>
100	Pounds of Hershey’s cocoa powder used in a year for the <b>Whipped Cocoa Bath</b>
883	Pounds of moor mud used in a year
1,446	Chocolate Fondue Wraps in a year
2,594	<b>Whipped Cocoa Baths</b> in a year
27,634	Massages in a year

### Hair and Nail Salon

1	Barber chair
1	Nail polish color named in honor of the <b>The Hotel Hershey</b> , "1933"
7	Hershey-themed nail polish colors (including Best Cocoa in Town, Chocolate Oasis, Fondue Memories, Kitty's Rose, Red Velvet Truffle, White Hot Chocolate and 25 Years of Merry)

### Food & Beverage

28	Pots of hot chocolate prepared each day for guests
75	Pounds of Hershey's Kisses used each week
16,962	Number of guests The Oasis hosts for lunch each year

### Retail

568	Mojito Sugar Scrub product sold in a year
1,192	<b>Whipped Cocoa Bath</b> product sold in a year
2,057	Cocoa Body Moisturizer product sold in a year
15,229	Spa gift certificates sold in a year

### Guest Services

13	Minimum age for guests to experience the Hershey Teen Scene
18	Minimum age for guests to experience full Spa services
19,000	Guests welcomed by the Spa in 2001 (its first year of business)
51,249	Guests welcomed by the Spa in 2008

### Staff

4	Management-level employees
37	Support staff
87	Technicians
128	Total number of employees

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