



## The Hotel Hershey by the Numbers

NOTE: Numbers reflect ANNUAL statistics from 2006 or 2007 unless otherwise noted.

### GENERAL INFORMATION

9	Suites in the Hotel	The Milton Hershey and Catherine Hershey suites are the two biggest and are named for the Hotel's founders; the four "Nostalgia Suites" include those named for Ben Hogan (a former golf pro at <b>Hershey Country Club</b> ), the Carrousel (the oldest ride at <b>Hersheypark</b> ), Chocolate (no explanation necessary!), and the <b>Hershey Bears</b> (the oldest continuously operating hockey team in the American Hockey League); and the suites in the West Wing are named Antique Auto, <b>Hersheypark</b> and Hugs & Kisses
11	Function rooms for meetings, banquets and other events	
230	Total guest rooms and suites	
550	Number of employees during high season	
23,500	Square feet of meeting space	
156,000	Number of Hershey's bars given to guests upon check-in each year	

### ACTIVITIES

2	Pools (1 indoor and 1 outdoor)	
2	Recumbent bikes in the fitness center	
2	Upright bikes in the fitness center	
3	Elliptical machines in the fitness center	
4	Treadmills in the fitness center	
11	Strength machines in the fitness center	
23	Pieces of equipment in the fitness center	
736	Gallons of water in the indoor baby pool	
2,120	Gallons of water in the indoor whirlpool	
50,625	Gallons of water in the main indoor pool	

### **CENTRAL RESERVATIONS**

8,581	E-mail queries responded to by information staff
28,508	Reservations made for <b>The Hotel Hershey</b> via phone and online
484,335	Phone calls to the 1-800-HERSHEY line

### **ENGINEERING**

175	Belts used for air handler units
1,325	Air conditioning filters changed
6,650	Light bulbs changed
7,000	Pounds of salt used on driveways and walks in the winter months

### **FOOD & BEVERAGE**

37	Tables in The Fountain Café (23 inside and 14 outside)
45	Tables in the Circular Dining Room
1,250	Bottles in the Circular Dining Room's wine cellar
3,400	Chocolate cream pies baked
15,368	Pounds of coffee brewed
35,100	Room service orders filled
176,739	Guests served at banquets

### **HOUSEKEEPING**

7	Amenities in the bathrooms of standard guest rooms (shampoo, conditioner, shower gel, moisturizer, glycerin soap, cocoa bean soap and cocoa bean body scrub)
765	Miles of carpet vacuumed
1,100	Baby cribs delivered to rooms for guest use
13,520	Bedspreads and comforters handled by a housekeeper
20,280	Sheets handled by a housekeeper
25,200	Toilet paper rolls "peaked"
54,080	Pillows and pillowcases handled by a housekeeper
178,525	Hershey's Kisses chocolates placed on turndown trays
182,500	Finger smudges wiped away by lobby attendants
240,000	Sheets changed
339,000	Pillow cases changed
375,000	Towels hung and folded
474,500	Pillows fluffed
1,000,000	Pounds of linen delivered to storage closets

## NURSERY

92	Large hanging baskets installed around the Hotel in May
317	Yards of mulch spread (the equivalent of 5 tractor-trailer loads!)
32,000	Summer annuals installed on the Hotel grounds in May and June
60,000	Tulips planted on the Hotel grounds in November

## RETAIL

4,000	Spa bath and body products sold
5,000	Newspapers, magazines and books purchased by guests
9,000	Articles of clothing sold (men's, women's and children's)
27,000	Hershey's confectionary products purchased (this is the equivalent of 8,000 pounds!)
32,000	Hershey's, <b>The Hotel Hershey</b> and <b>Hersheypark</b> souvenirs sold

## SECURITY

92	Cell phones collected by Lost and Found
96	Pairs of glasses collected by Lost and Found
300	Acres covered by staff (including a 3.5-mile hiking and biking trail)
700	Items of value collected by Lost and Found (jewelry, cash, credit cards)
730	Lock-out assists

## SPA

1	Nail polish color named for the Hotel's anniversary (called "1933")
6	Hershey-themed nail polish colors that debuted in 2007 (including Best Cocoa In Town, Chocolate Oasis, Fondue Memories, Kitty's Rose, Red Velvet Truffle and White Hot Chocolate)
25	Pots of hot chocolate prepared each day for guests
53	Total treatment rooms
75	Pounds of Kisses used each week
300	Pounds of Hershey's Cocoa Powder used for <b>Whipped Cocoa Baths</b>
1,700	Number of Chocolate Fondue Wraps provided to guests
1,800	Number of <b>Whipped Cocoa Baths</b> provided to guests
2,640	Pounds of moor mud used
11,400	Spa gift certificates sold
28,000	Number of massages provided to guests
30,000	Square feet in the Spa

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